



## WE CAN'T WAIT TO SEE YOU AND YOUR CHILD AT CAMP; HERE'S WHAT YOU NEED TO KNOW...

### REGISTRATION & DROP OFF

- Drop off between 8.30-9.30am (on your first day allow at least 15 mins to register)
- If you have booked the Early Club you can drop off from 8am
- An Essential Information Form (EI form) will need to be completed for every child and handed in directly to the camp on their first morning. Without a completed form we cannot accept children onto camp. **This form can be found under the 'My Booking' tab once logged into your account online, please complete, print and sign**
- You will need to pick up a Collection Card on your child's first morning and make a note of the daily password for collection each day

### PICK UP & SECURITY



- Pick up between 4.30-5.30pm
- If you have booked our Late Club you can pick up until 6pm
- You will need to recall the daily password and show the Collection Card when collecting your child
- If someone else is picking up who does not have the collection card, please ensure they have photo ID and are named on the child's EI form
- Our sites are only registered from 8am-6pm, therefore all children must be collected by 6pm

Where possible, please avoid dropping off or collecting your child within the 9.30am to 4.30pm period as children and staff will be taking part in activity sessions. If you do need to drop off or collect within these hours please call the camp phone first to arrange with the Camp Manager.

### WHAT TO BRING

- Completed Essential Information Form (one per child)
- A refillable drinks bottle
- A packed lunch and snacks for morning and afternoon break
- Swimming kit and towel everyday! (Swimming is guaranteed twice a week. At most camps we are able to offer this more often so we advise children to bring swimming kit everyday. Sites without a pool will still have water based activities.)
- Sun cream and sun hat. Please ensure children have applied sun cream in the morning before camp. Staff will remind children to re-apply cream throughout the day and help younger children with this if needed. In the absence of the child's own sun cream, staff have a small supply of Hypo allergenic SPF50 sun cream they will use, unless you request otherwise.
- Children aged 7+ years will require a long sleeved top and trousers for certain activities like archery, motorsports & inflatables
- We recommend children wear comfortable clothing and footwear (not their best items, as your child will be involved in activities such as arts and crafts and field sports)
- A change of clothes for little ones
- Children will require a t-shirt to take part in our inflatable waterpark activity
- Children aged 7+ cannot wear sandals for motorsports so please provide suitable footwear
- Swim hat (only applicable for the following camps: Bedford, Harlow, Letchworth, Norwich, Ripley and Sevenoaks)



### WHAT NOT TO BRING

- Valuable clothes, mobile phones, computer games, ipods, money etc\*
- It is easier if children do not wear jewellery to camp as there are certain activities where these items will need to be removed\*\*.

*\*Mobile phones: Although we understand the need for older children who make their way to and from camp to have a mobile phone, they are not allowed to be used once on camp, during break times or for photographs. They must be kept in personal baggage at the risk of the owner at all times. Please ensure your child is aware of this.*

*\*\* Please note: Unfortunately staff are unable to look after anything for children during sessions. We cannot accept any responsibility for loss or damage to personal items or clothing and these are not covered by Barracudas insurance or the Customer Protection Plan.*

- It's a great shame but for health and hygiene reasons we can't allow any birthday cakes (or other food treats) to be brought onto camp to be shared with the groups.

### LUNCHES

- A refillable drinks bottle (water is readily available throughout the day)
- A healthy and balanced packed lunch and snacks for morning and afternoon break
- Ice pack or frozen drink to keep food cool (please note fridges are not available)
- We have a 'no nuts' policy on camps so please avoid foods like peanut butter etc

We've put together some suggestions below for a healthy but tasty packed lunch. Please bear in mind that as children will be active and with us for longer they will need more in their lunches than for a typical school day.

## TUMMY FILLERS

Sandwich  
Bagel  
Wholemeal pitta/wrap,  
Pasta/rice/cous cous salad  
Cooked meats  
Cheese  
Quorn  
Hummus  
Tuna  
Egg  
Salad  
Pickles

## FIVE A DAY

Apple  
Satsuma  
Banana  
Pineapple  
Carrot batons  
Grapes  
Cherry tomatoes

## GROWING BONES

Yoghurt  
Fromage frais  
Milk  
Cheese  
Cheese spread

## DRINKS

Water  
Sugar free squash  
Fruit juice



## UNABLE TO ATTEND?

If for some reason your children are unable to attend please phone the camp before 9.30am. Please don't send your child to camp if they are ill as this can spread infection to other children and staff.

Please note if you have taken out our Customer Protection Plan (CPP) and your child misses days due to illness and you have a valid Doctors' note, we will try to make up these days later in the season, subject to availability. Where not possible, we will issue a credit note or refund for the pro rata amount, less the CPP premium. For curtailments for any reason other than illness, including bookings for children without CPP, refunds, credit notes or extra days will not be given under any circumstances.



## LOST PROPERTY

If your child misplaces any personal items please contact the camp directly and arrange to collect the item whilst the camp is still open. Our camp staff will attempt to contact you before the end of camp if they find any named items, so please remember to name all your child's belongings. On the last day of camp each season any unclaimed lost property will be taken to a local charity shop.

## GROUPINGS

Your child will always be placed in a group with children of a similar age. The number of children attending the camp and their ages dictates how many groups we will have and this can vary from week to week. If your child is attending camp for more than one week you might find that they are placed in a different group each time. Please do not be concerned by this, your child will still be with children of a similar age, it just means that we have more/less children attending in total and have therefore adjusted the groups accordingly. It does not mean your child has been moved up or down between the groups.

## FRIEND REQUESTS

If your child would like to be grouped with a particular friend we must be informed of this at the time of booking. We can only guarantee one advance and reciprocated grouping request per child of the similar age (max 2 years) Requests made at a later date may not be accommodated due to maximum group sizes and staffing ratios.



## THEME DAYS

Fancy dress theme days will take place every Friday, for more information please visit our theme days page at [www.barracudas.co.uk](http://www.barracudas.co.uk) or speak to your camp to find out the theme for each week.

## MAPS

If you are unsure how to get to each camp please visit [www.barracudas.co.uk](http://www.barracudas.co.uk) to get directions from our postcode finder. Alternatively please call or email us and we will send you directions.

## WANT TO KNOW MORE?

We've tried to fit as much as possible into this guide, however for more details you can read our FAQs section on our website. Or Alternatively call us on 0845 123 5299 or email [fun@barracudas.co.uk](mailto:fun@barracudas.co.uk)

FIND US ON ...      

CALL 0845 123 5299 OR VISIT [barracudas.co.uk](http://barracudas.co.uk)